

CONCIERGE CARPAL TUNNEL and HAND SURGERY

REFUND POLICY

At Concierge Carpal Tunnel and Hand Surgery, we understand the financial risk and obligation incurred when being treated by a specialist. After your treatment is complete, there **MAY BE** a credit balance on your account in some instances. In this case, CCTHS will contact patients who have an overpayment on their account greater than \$5.00, so this can be refunded directly to them. A Concierge Carpal Tunnel and Hand Surgery team member will contact the patient directly so it can be determined how to go about moving forward with the refund. It is imperative you provide us with appropriate, working contact information so we can contact you if such a situation arises.

Patient Signature

Date